

## GRANITE 15-YEAR SEALANT

MKD uses a water-based penetrating select sealing formula that protects natural stone surfaces from staining. The Sealer penetrates the pores of granite and forms a permanent bond by entering the lattice thus forming an invisible protective barrier that allows the stone to permeate the air and without altering the color of the surface of the stone. The Sealer prevents food and beverage-based stains for 15 years. The natural colors and patterns of natural stone are safely protected with our Sealer.

The most important part of natural stone is the interior. MKD's Sealer is designed to provide protection to preserve the natural color minerals and bonding agents of stone. It will not harm the contact of installation membranes.

The 15-year limited warranty warrants to the Purchaser of polished granite countertop that the countertop will be free from material integrity defects under normal conditions and use and stain resistant to stains caused by common food and beverages for a period of 15 years from the date of installation.

To receive coverage under this limited warranty, the countertop must be purchased by the original owner and paid in full with a valid proof of purchase.

This warranty only covers covered claims and does not cover any claims by the Purchaser resulting from:

- Workmanship of fabrication or installation of the countertop
- Damaged caused by improper use or care such as but not limited to:
  - Subjecting the countertop to excessive weight in a concentrated area by standing on it or otherwise placing a heavy load on it
  - Dropping a hard or heavy object on the countertop
  - Subjecting the countertop to caustic or abrasive chemicals
  - Subjecting the countertop to extremes of temperature
  - Damages to the countertop that occur during its shipping, transportation, or installation
  - Accidents, neglect, abuse, negligence, mishandling or alteration of the countertop, or damage to the countertop caused by acts of vandalism.
  - Any outdoor or commercial use of the countertop, including without limitation, use of the countertop in hotels, stores, or restaurants.

## GRANITE 15-YEAR SEALANT CONT

Variances in the countertop's natural characteristics, including without limitation, veining, pitting, inclusions, fissures, variations in color, surface grain, and gloss level. Granite is a natural product, not a manmade product, and any or all of these characteristics may be present in the countertop.

### What will we do?

Upon receipt of a warranty claim from the Purchaser, and upon the determination that the Purchaser's claim is covered, MKD will:

- In the case of a stained claim, send the Purchaser at no cost a stain removal kit and provide telephone support to the Purchaser instructing the Purchaser how to use the stain removal kit to remove the stain from the top; or
- In the case of any inherent structural material integrity claim, send a representative to the Purchaser's home to inspect and try to resolve the problem.

If MKD is unable to resolve the covered claim after performing and foregoing actions, we will choose to either:

1. Replace the granite piece(s) of the countertop affected by a covered claim with the same or a comparable product, or
2. Refund to the Purchaser the purchase price of the countertop. Natural granite varies from piece to piece and we make no assurance to the Purchaser that any such replacement granite will match the countertop installed in the Purchaser's home. Any replacement granite provided by MKD to the Purchaser under this limited warranty will be covered under this limited warranty during the remaining warranty period.

MKD makes no warranty, express or implied, as to the fitness or merchantability of the countertop for any particular use or purpose other than as set forth expressly herein. We shall not be liable for any special, indirect, incidental, or consequential damages, losses, or expenses arising either directly or indirectly from the failure of the countertop